

	QUALITY POLICY	
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In order to ensure that CAST Ropes Access projects are delivered with the highest level of quality to the client, we have adopted the following policy:

- The Managing Director and Staff of CAST Rope Access are dedicated to on-going provision of rope access inspections, non-destructive testing and work at height maintenance solutions that consistently meet or exceeds customer requirements, expectations and meeting the strategic direction of the Company.
- Provision will be made for the establishment of measurable quality objectives and subject for review during the annual management review meeting.
- We are totally committed to the implementation, maintenance, compliance and continual improvement of a Quality Management System that conforms to all applicable business, legal and regulatory requirements, as well as all applicable contractual obligations and customer specific requirements.
- CAST Rope Access quality system documentation is regularly reviewed to ensure that existing policies, procedures and practices are suitable, remain relevant and capable of meeting specified quality, customer and statutory requirements.
- The aim of the implemented quality management system is to achieve continual improvement regarding service levels, quality of workmanship, operational efficiency, environmental performance, health and safety performance, prevention of pollution and compliance to all requirements related to our scope of services.
- We will assure our quality through the provision of appropriate resources and provide workers with the necessary continuous training to ensure compliance with the system requirements. All workers will be assisted in the implementation of appropriated continuous improvement programs.

Compliance to this Quality Management System Policy will facilitate the achievement of CAST Rope Access strategic objectives and shall be the responsibility of every employee.

This policy is approved by the Managing Director and reviewed on an annual basis or during any change in the scope of processes within the Company, this policy is supported by all Staff. The policy is available to the public on request.



 Paul Mark Henderson
 Managing Director

